



MUNICIPAL PROPERTY ASSESSMENT CORPORATION

August 27, 2019

To: Heads of Council
All Ontario Municipalities

From: Dan Mathieson
Chair, MPAC Board of Directors

Subject: Board Chair Announcement

After serving three terms, my role as Board Chair of the Municipal Property Assessment Corporation (MPAC) comes to an end on August 31, and I would like to take this opportunity to reflect on the remarkable accomplishments MPAC has achieved in the last decade with your partnership and support.

I am extremely proud to have served as MPAC Board Chair and it has been my honour to work with my fellow members of the Board of Directors and the Executive Management Group on guiding the organization through transformational change over the last nine years.

There has been no shortage of challenges and successes during my term. In my first year on the Board, the Province introduced the four-year phase-in program to bring stability and predictability to property owners and municipalities. In my second year, and first as Chair, the Auditor General of Ontario made nine recommendations for MPAC to improve its operations. Then in 2013, we underwent the Special Purpose Business Property Assessment Review.

Some of the findings in these reviews were not easy to hear, but we have listened. Our commitment to building partnerships with municipalities has helped us to move forward and in the last 10 years, we have seen a significant decrease in Requests for Reconsideration and appeals, and a decrease in complaints to the Ombudsman.

We've also increased accreditation among our assessment and appraisal staff and implemented a Service Level Agreement, our commitment to you as our municipal partners. By disclosing our market analysis and outcomes we have become more transparent, and we are now a leader in cloud computing through the development of our patented cloud-based valuation software.

We've come a long way, and I'm confident that our transformation to become a transparent, accountable and customer-focused agency will only continue.

It is my pleasure to inform you that effective September 1, Alan Spacek will be the incoming Board Chair. Alan joined the MPAC Board in May of this year and brings a breadth of experience in the municipal sector. He was elected Mayor of Kapuskasing in 2006 and was acclaimed for two more terms, retiring in December 2018.

During his time as Mayor, Alan was a member of the Federation of Northern Ontario Municipalities for 12 years, serving as President for eight years until August 2018. He has served on numerous boards and executives including Kapuskasing and District Chamber of Commerce, Northeastern Ontario Municipal Association (NOMA) and the Association of Municipalities of Ontario (AMO). He is also a respected entrepreneur who has owned and operated a number of businesses, and Alan continues to serve as an active member of the Canadian Professional Sales Association (CPSA).

I know Alan will continue to emphasise the importance of MPAC's collaboration with municipalities, especially as we head into the 2020 Assessment Update and I will be on hand to support this transition. Our relationships with you are integral to our success.

It has been my pleasure to work with you and serve MPAC over the last nine years. Thank you for your friendship and support, and for your service to your communities and to the people of Ontario.

Sincerely,



Dan Mathieson
Chair, MPAC Board of Directors

Copy Municipal Chief Administrative Officers
MPAC Board of Directors
Nicole McNeill, President and Chief Administrative Officer, MPAC
Executive Management Group, MPAC