



MUNICIPALITY OF TEMAGAMI POLICY MANUAL
SECTION: Community Services
SUB-SECTION: Municipal Facilities/Public Parks
POLICY TITLE: Code of Conduct for Municipal Facilities and
Public Recreation Areas
POLICY NO: 2.9.1

PURPOSE:

This policy establishes standards of conduct for all people using any the Municipal Facilities/buildings and public recreation areas within the Municipality of Temagami

The goal of this policy is:

- a) To ensure that everyone who uses Municipal Facilities does so without fear of bullying, harassment or intimidation
- b) To ensure that everyone enjoys the use of Municipal Facilities.
- c) To ensure that everyone understands the rules when using the Municipal Facilities
- d) To ensure acceptable behavior when using Municipal Facilities.
- e) To provide Municipal Representatives and staff with clear direction and outline their responsibilities in relation to the Code of Conduct at Municipal Facilities.

DEFINITIONS:

Corporation: shall mean the Corporation of the Municipality of Temagami.

Municipal Facilities: shall mean any municipally owned or operated Facility, Building, Park, Recreation Land and all other Municipal Property.

Municipal Representatives: is any person who volunteers or is employed by the Corporation of the Municipality of Temagami and is the person appointed to be in charge of the Municipal Facility at the that time.

Stakeholders: any person using Municipal Facilities.

Policy:

All Municipal Representatives shall:

- 1) Make every effort to provide prompt, effective and courteous service.
- 2) Ensure the rules are applied fairly and professionally.
- 3) Respect all stakeholders.
- 4) All concerns and violations shall be reported to the Municipal Representative responsible for the facility and/or event immediately.
- 5) The Municipal Representative shall record the concern in a daily log book.
- 6) The Municipal Representative shall take appropriate action to resolve the matter and ensure all parties have been addressed without bias in accordance with the posted rules.
- 7) All actions taken shall be recorded in the daily log book.

All Stakeholders shall:

- 1) Maintain a positive environment.
- 2) Respect all individuals.
- 3) Refrain from making threats and using abusive or harassing language and behavior.

SCHEDULE 1

Signs shall be posted at all Municipal Facilities stating the rules and consequences:

Violent or abusive behaviours such as verbal threats and insults, attempts to intimidate as well as physical assault and battery have no place in the Municipality of Temagami Facilities. The Municipality of Temagami has a Code of Conduct Policy and failure to comply with this policy may result in revocation of user privileges and/or eviction from the facility.

SCHEDULE 2

Signs shall be posted at the arena with the public skating rules as follows:

RULES OF CONDUCT

For the safety and enjoyment of all patrons and skaters please respect the following Public Skating Rules. The following items are not permitted on the ice surface:

- No food or drink permitted on the ice surface
- No erratic/excessive speed skating
- No balls/pucks/chairs/pylons/strollers/sticks or any other item which might interfere with the safety of any skater while on the ice surface except with the permission and supervision of the Municipal Representative.
- No headsets, cell phones or hand held electronic devices are to be used while skating
- No carrying of children is to be permitted
- No sitting on the boards or loitering
- Skate with the direction of all skaters/no weaving in and out of other skaters
- Centre of ice is reserved for beginner/inexperienced skaters
- Please respect, listen to and follow instructions from the skate patrol and/or arena staff at all times.
- Respect other skaters
- Report all accidents or injuries to skate patrol or arena staff members immediately
- All participants must wear skates on the ice surface
- No unruly behaviour or profanity
- Consider the use of a helmet
- Wheelchairs are permitted on the ice providing the wheels are cleaned before use and that the operator of the wheelchair is wearing ice skates. Please keep the wheelchair next to the boards, away from skating traffic for the safety of the accessibility participant and other skaters.
- Any person under the influence of alcohol or drugs should not be permitted to participate in any public skating event.
- Violations should be reported to the person in charge of the event immediately.

Approval Date:		Resolution #:	
Amendment Date:		Resolution #:	
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