

AS A COMMUNITY-BASED ORGANIZATION, HELPS UNDERSERVED ONTARIANS

IN **600** SMALL, RURAL, REMOTE, INDIGENOUS
AND FRANCOPHONE COMMUNITIES

GET JOBS BY MAKING IT POSSIBLE FOR THEM TO ACCESS EDUCATION
AND TRAINING WITHOUT LEAVING THEIR COMMUNITIES

A 33-YEAR OLD SHARED SERVICE TO PROVIDE 1/3 OF ONTARIANS

4 MILLION RESIDENTS

LOCAL ACCESS TO EDUCATION AND TRAINING OPPORTUNITIES



58,000+

STUDENT REGISTRATIONS GENERATED AND SUPPORTED
IN COURSES FROM ONTARIO'S EDUCATION AND
TRAINING PROVIDERS

ANNUAL OUTCOMES FOR ONTARIANS

800,000+

REQUESTS FOR SERVICES FULFILLED,
INCLUDING CALLS TO STUDENT INFORMATION
HOTLINE AND TECHNICAL HOTLINE

60 PROVINCE-WIDE TARGETED LOCAL
RECRUITMENT CAMPAIGNS EXECUTED

92%
OF CLIENTS SATISFIED WITH THEIR EXPERIENCES
WITH CONTACT NORTH | CONTACT NORD

250,000+
VISITORS GENERATE 675,000
PAGEVIEWS OF PORTALS

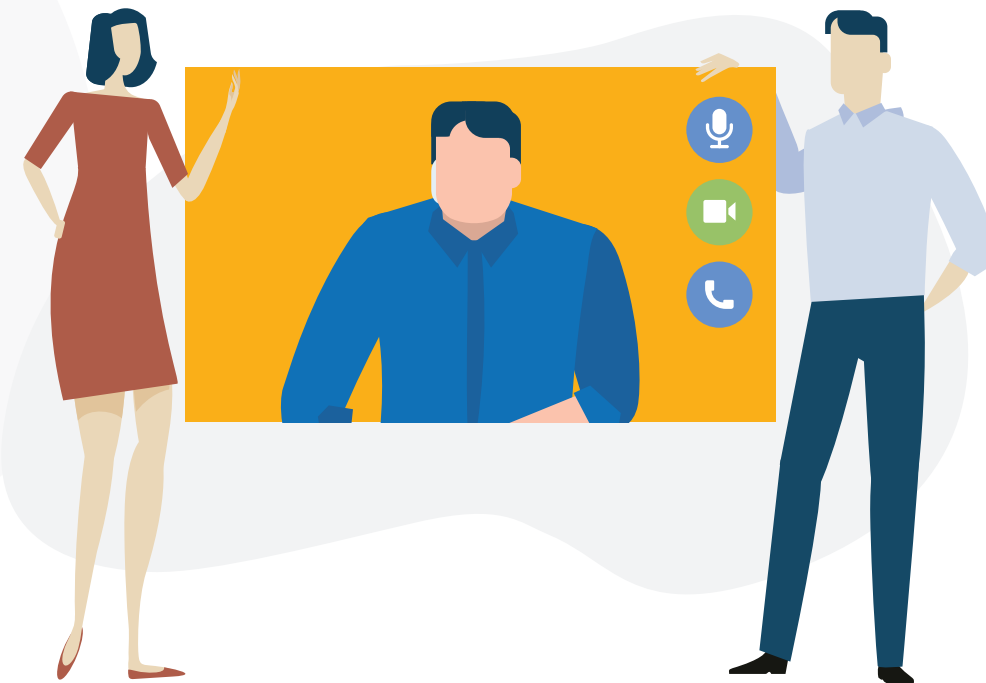


5 LOCAL SUPPORT SERVICES FOR ONTARIANS DELIVERED AT 116 ONLINE LEARNING CENTRES AND THE STUDENT INFORMATION HOTLINE

- 💡 INFORMATION ABOUT AVAILABLE ONLINE PROGRAMS AND COURSES
- 💡 ASSISTANCE WITH REGISTRATION FOR THEIR PROGRAM OR COURSE OF CHOICE
- 💡 FREE USE OF COMPUTER WORKSTATIONS AND HIGH-SPEED INTERNET ACCESS TO COMPLETE THEIR ONLINE COURSES
- 💡 FREE USE OF WEB CONFERENCING, VIDEOCONFERENCING AND AUDIOCONFERENCING DISTANCE LEARNING PLATFORMS TO CONNECT TO, AND PARTICIPATE IN, THEIR ONLINE PROGRAMS AND COURSES
- 💡 SUPERVISION OF WRITTEN EXAMS AND TESTS

5 SUPPORT SERVICES FOR ONTARIO'S EDUCATION AND TRAINING PROVIDERS

- 💡 FREE USE OF DISTANCE DELIVERY PLATFORMS TO DELIVER THEIR ONLINE PROGRAMS AND COURSES
- 💡 TRAINING FOR INSTRUCTORS USING THE DISTANCE DELIVERY PLATFORMS
- 💡 TARGETED RECRUITMENT CAMPAIGNS TO GENERATE REGISTRATIONS FOR ONLINE PROGRAMS AND COURSES THROUGHOUT THE PROVINCE
- 💡 PROMOTE ONLINE PROGRAMS AND COURSES IN 600 COMMUNITIES ACROSS ONTARIO
- 💡 PROVIDE LOCAL SUPPORT SERVICES TO STUDENTS VIA 116 LOCAL ONLINE LEARNING CENTRES AND THE STUDENT INFORMATION HOTLINE



SERVICES DELIVERED IN PARTNERSHIP WITH

24	PUBLIC COLLEGES
22	PUBLIC UNIVERSITIES
9	INDIGENOUS INSTITUTES
76	DISTRICT SCHOOL BOARDS
200	LITERACY AND BASIC SKILLS PROVIDERS
50	SKILLS DEVELOPMENT TRAINING PROVIDERS
	ONTARIO WORKS
	EMPLOYMENT ONTARIO
114	COMMUNITY ORGANIZATIONS HOSTING OUR ONLINE LEARNING CENTRES
4,282	COMMUNITY-BASED ORGANIZATIONS

