



Corporation of the Municipality of Temagami

Memo No.
2020-M-104

Memorandum to Council

Subject: Reseller Access

Agenda Date: August 27, 2020

Attachments:

RECOMMENDATION

BE IT RESOLVED THAT Council direct Staff to start the process to lobby the CRTC, as manager of Ontera's tariff and service offerings, to require upgrades to Ontera's technology system which would allow third party access for communication services;

AND FURTHER THAT this resolution be forwarded to Municipalities along the Highway 11 corridor for their support, as well as Anthony Rota, MP, John Vantoff, MPP, and the appropriate government ministers.

INFORMATION

In most areas of the Province, consumers have the ability to purchase internet services through different resellers. These Internet Service Providers (ISP), such as Comwave, Teksavvy, and Sunwire, purchase wholesale internet access from the system owner, in most cases Bell Canada, and then offer the internet through various packages. In fact, in the case of Teksavvy (and other similar), they have agreements with smaller internet providers. This provides the ability for smaller providers in rural communities a cost effective wholesale access to the internet without the need to attempt to negotiate directly with the system owner.

Personally, I first experienced the topic of this report when I was in Moosonee. After calling Comwave (their commercials note a pretty good deal) I was informed that they had no access to the system in Moosonee. In fact, they do not have access to any of the wire based infrastructure that is owned by Ontera.

Most recently, it has been learned that the CRTC controls how Ontera is managed with regards to Bell. Assuming this is the case, the CRTC should be contacted noting that they have, in essence, created a monopoly which goes against their policies and further that they be requested to use their authority to require Ontera's system be updated to provide for third party reseller access, including the ability to port numbers to different carriers.

While this would not solve all of our cell and internet woes, typically when there is competition there is better service provided at a more reasonable cost.

Respectfully Submitted
Craig Davidson
Treasurer/Administrator