

02-01-05 SCOPE NOTES 2020 MANUAL CONTROL AND USE



Tab:	Records classification system	#:	02-01-05
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Subject:	Scope notes	Date:	2020- 07

Α	ADMINISTRATION
	Includes records regarding routine administration and office services functions.
с	COUNCIL, BOARDS AND BY-LAWS
	Includes records regarding the establishment of policy and by-laws, and the operations
	of Council and of Boards for which Council is responsible.
	DEVELOPMENT AND PLANNING
D	Includes records regarding municipal development and planning. Includes general studies as well as official plans, zoning, etc. Subjects are grouped according to long range vs. developmental planning.
	ENVIRONMENTAL SERVICES
E	Includes records regarding provision of public works and other environmental services other than roads. Includes water works, sewers, treatment plants, waste management and environmental monitoring. Also includes tree removal and pruning.
F	FINANCE AND ACCOUNTING
	Includes records regarding the management of funds.
	HUMAN RESOURCES
н	Includes records regarding the municipality's relationship with its employees. Includes records regarding general staff programs as well as information on specific employees.
	JUSTICE
J	Includes records regarding POA and Court activities.
	LEGAL AFFAIRS
L	Includes records regarding legal matters as well as contracts and agreements, insurance
	and real estate matters.
	MEDIA AND PUBLIC RELATIONS
M	Includes records regarding the municipality's relationship with the media and the general public.



	PROTECTION AND ENFORCEMENT SERVICES
Р	Includes records regarding the operational functions of law enforcement, licensing, public protection, fire prevention and within the community.
R	RECREATION AND CULTURE
	Includes records regarding the provision of recreational and cultural services to the community.
	SOCIAL AND HEALTH CARE SERVICES
S	Includes records regarding social services and health care programs.
т	TRANSPORTATION SERVICES
	Includes records regarding the development and improvement of transportation systems (roads and public transit).
v	VEHICLES AND EQUIPMENT
	Includes records regarding municipal vehicles and equipment. Includes records on fleet management, mobile equipment, and protective equipment and related maintenance activities.



ADMINISTRATION - A

A01	ASSOCIATIONS AND ORGANIZATIONS
	Includes correspondence, minutes, agenda, notices and reports regarding organizations and associations to which staff members belong or with which they communicate in the course of their duties such as Drayton & Community Citizens Association, AMCTO, MISA, Ontario Farm Drainage Association, etc. Where possible, these records should be filed by their subject, not the originator or recipient of the report and/or
	be filed by their subject, not the originator or recipient of the report and/or correspondence.
	Excludes:
	Membership Fees - see F01
A02	STAFF COMMITTEES AND MEETINGS
	Includes records regarding the activities of staff committees and meetings. Includes notices of meetings, agenda, minutes, etc. May also include copies of staff activity reports.
	Excludes:
	 Council Minutes and Agenda - see C03-C04
	 Standing Committees - see C05-C06 Health & Safety Committee Meetings – see H04
A03	COMPUTER SYSTEMS AND ARCHITECTURE Includes records relating to the design of computer systems, system changes and/or software and network architecture, including needs assessments, business cases, project charter, process flowchart documentation, impact analysis, user and system requirements, specifications, testing plans and results, user sign-offs, project management meeting minutes/documentation, system development documentation, software design records, and software inspection notes. Also includes records on system installations/conversions and product evaluations. May also include requests for significant modification, fixes and upgrades.
	Excludes:
	Reports - file by subject
	Acquisitions - see F18



CONFERENCES AND SEMINARS
Includes invitations, approvals, agenda, notes on proceedings, and other records
regarding conferences, conventions, seminars and special functions attended by staff,
or sponsored by the municipality.
Excludes:
 Speeches and Presentations - see M08
 Accommodation & Travel Arrangements – see A13
Employee and Council Expenses - see F09
Ceremonies and Events - see M02
Invoices - see F01
Rental Agreements - see L14
CONSULTANTS
Category removed. Records contained should be filed in other classification categories.
For:
Reports - file by subject
 Consulting relationship management and evaluation – see A15
 Project based monitoring of consultant activities – see project file
 Procurement, Quotations and Tenders - see F18
Invoices - see F01
INVENTORY CONTROL
Includes inventory statements and reports, and all other records regarding the control
of supplies, furnishings and office and small equipment stock levels.
Excludes:
Assets - see F06
Controlled Drug Substances – see S18
Petroleum Products – see E24



A07	OFFICE EQUIPMENT AND FURNITURE
	Includes records regarding the design and maintenance of owned and leased office equipment and furniture. Includes chairs, desks, tables, photocopiers, printers, scanners, etc.
	Excludes:
	Computer Hardware and Software - see A03
	Service Agreements - see L14
	Assets - see F06
A08	OFFICE SERVICES
	Includes records regarding rates and services provided by courier, mail and postage
	firms. Also includes records regarding the inter-office mail system, internal printing, and management of forms and templates.
A09	POLICIES AND PROCEDURES
	Includes policy and procedure manuals, work instructions, protocols, guidelines and directives relating to administrative, governance and operational processes.
A10	RECORDS MANAGEMENT
	Includes information regarding the management of corporate records, regardless of medium. Specific records include file listings, classification structures, feasibility studies, and records centre operations.
	Excludes:
	Retention By-Law - see C01
	Policies and Procedures - see A09
	Records Disposition - see A11
A11	RECORDS DISPOSITION
	Includes records regarding the disposition of municipal records. Includes the disposal method used and forms authorizing and describing the destruction of records.



A12	TELECOMMUNICATIONS SYSTEMS
~12	Includes records regarding all types of telecommunications systems. Includes telephone systems, facsimile machines, base and mobile stations, towers, antennae, police and fire communications systems, and 911 emergency systems. Excludes: Licenses - see P09
	• Assets - see F06
	 Long Distance Call Records – see F01
	 Agreements - see L04 or L14
A13	TRAVEL AND ACCOMMODATION
	 Includes records regarding travel and accommodation arrangements. Includes itineraries, maps, authorizations, reservations, rented vehicles and catalogues and brochures concerning hotels, convention sites and restaurants. Excludes: Employee and Council expenses – see F09
A14	UNIFORMS AND CLOTHING
	Includes records regarding uniforms and special clothing used by municipal staff members, such as police uniforms, fire-fighters' clothing and safety clothing used by utilities operators.
A15	VENDORS AND SUPPLIERS
	Includes records regarding vendors and suppliers of goods and services as well as information about these goods and services, such as catalogues, price lists, correspondence, and bidders' information sheets.
	Excludes:
	 Purchase Orders and Requisitions - see F17
	 Office Equipment - owned and leased - see A07
	Fleet Management - see V01



A16	INTERGOVERNMENTAL RELATIONS
	Includes correspondence and other records of a general nature regarding the relationship between the municipality and all other levels of government (such as telephone numbers, contact names, etc.). May include correspondence to and from Boards and Commissions. Where possible, these records should be filed by their subject, not the originator or recipient of the report and/or correspondence.
	Excludes:
	Legislation – see L10/L11
A17	INFORMATION ACCESS AND PRIVACY
	Includes documents regarding the municipality's responsibilities under the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA) and records regarding the handling of requests under the Act. Includes routine disclosure requests and processing, notices of disclosure, responses to FOI request made to the municipality, access request transfers to another institution, FOI requests made by the municipality, notices of appeal and privacy breach investigation/processing. Also includes lists of Personal Information Banks (PIBs).
	Excludes:
	 Copies of the Act - see L11 Non MFIPPA Complaints and Inquiries - see M04
A18	SECURITY
	Includes reports, requests, logs, and other records regarding the security of offices/facilities and properties such as security passes, control of keys and closed-circuit television (CCTV) output.
	Excludes:
	 Vandalism Reports - see P05 Computer Security - see A03
A19	FACILITIES CONSTRUCTION AND RENOVATIONS
	Includes records for the planning and construction of municipal facilities such as fire stations, pools, and office buildings. Includes site meetings, consultant's reports, cost reports, and design, inspections and site safety certification of equipment such as scaffolds and safety platforms for construction sites controlled by the municipality.
	Excludes:
	 As-Builts and drawings – see A27

A20	BUILDING AND PROPERTY MAINTENANCE
	Includes records regarding the maintenance of the municipality's buildings and properties, such as cemeteries, bus terminals, garages, libraries, and office buildings. Includes exterior maintenance to buildings, landscaping, grounds keeping and grass cutting. Also includes interior design of buildings, including floor layouts, office cleaning and pest control as well as licenses for devices such as elevators.
	Excludes:
	Parks Management - see R04
	Building Systems – see A26
A21	FACILITIES BOOKINGS
	Includes copies of permits and bookings issued for the rental of recreational and administrative facilities for specific activities.
A22	ACCESSIBILITY OF SERVICES
	Includes records relating to the accessibility of Municipal buildings, services and information to disabled persons. Includes multi-year accessibility plan, efforts to remove barriers and notices of availability of these services.
	Excludes:
	Report on services – see A25
A23	INFORMATION SYSTEMS PRODUCTION ACTIVITY AND CONTROL
	Includes records relating to computer system operations and backup tapes. Includes activity logs, help desk tickets, change control sheets, change orders, file access control reports.
A24	ACCESS CONTROL AND PASSWORDS
,,	Records related to the management of and access to programs. Includes individual access, password management, etc.

A25 PERFORMANCE MANAGEMENT/QUALITY ASSURANCE

Includes records regarding the performance of the Municipality as a whole and quality assurance programs such as the Ontario Municipal Benchmarking Initiative (OMBI), Excellence Canada (formerly the National Quality Institute), Benchmarking, and Balanced Score Cards. Types of records included are key performance indicators, annual reports submitted to a Ministry such as the Leaf and Yard Waste System Annual Waste Reduction Reports, Waste Recycling Sites Annual Report, drinking water system annual report, Long-Term Care Home Licensee Annual Report, Personal Health Information Annual Report, Housing Services Annual Report, Funding Agencies Annual Report, and other information related to the efficiency and effectiveness of municipal operations as designated by a Ministry.

Excludes:

- Employee performance appraisal see H03
- Council Goals & Objectives see CO8
- Financial Regulatory reporting, FIR and MPMP see F27

A26 BUILDING STRUCTURE SYSTEMS

Includes records regarding building systems that are part of the building structure such as HVAC, ventilation, fire and life systems, electrical safety, elevators, furnace, and emergency lighting. Includes manufacturer's operation/technical manuals and warranties; inspection and testing reports; approved life safety studies, approved compliance equivalencies, inspection log books and remedial action for building systems.

A27 DRAWINGS

Includes architectural and engineering drawings and As-Built drawings and supporting documentation such as specifications required to interpret the drawings and identify the current state of a facility or infrastructure for assessment, rehabilitation and warranty support purposes.

COUNCIL, BOARDS AND BY-LAWS - C

C01	BY-LAWS
	Includes final versions of the municipality's by-laws and amendments and attachments that are legally part of the by-laws. Also includes any background documentation required to explain or justify the By-Law.
C02	BY-LAWS - OTHER MUNICIPALITIES
	Includes final versions of by-laws of other municipalities which are of interest.
C03	COUNCIL AGENDA
	Includes notices of meetings and agenda of Council meetings as well as working notes used in agenda preparation.
C04	COUNCIL MINUTES
	Includes minutes of the proceedings of Council meetings. Includes attachments to the minutes and voting records.
	Excludes:
	Council Committees - see C05, C06
	Reports to Council - see C11
C05	COUNCIL COMMITTEE AGENDA
	Includes notices of meetings and agenda for the committees of Council as well as working notes used in agenda preparation.
C06	COUNCIL COMMITTEE MINUTES
	Includes minutes of the committees of Council and copies of Local Board Minutes that members of Council belong to.
C07	ELECTIONS
	Includes returned notices, lists of officials, initial MPAC and amended voters' lists, change of name applications, nominations, notices, ballots, election results, preliminary voters' lists, objections lists, candidate compliance reports, third party campaign financial and auditor reports, election report, election coordination documentation, oaths taken by council members and information on ward boundaries. Includes advertising.



C08	GOALS AND OBJECTIVES
	Includes records concerning strategic planning, goals and objectives such as shared services and mission statements such as the municipal sustainability plan housing plan, and growth plan submissions prepared for the Ministry.
	Excludes:
	 Environmental Planning – see D03 Official Plan – see D08
C09	MOTIONS AND RESOLUTIONS
	Includes final signed versions of resolutions and motions of Council.
C10	MOTIONS AND RESOLUTIONS - OTHER MUNICIPALITIES
	Includes final versions of motions and resolutions of other municipalities which are of interest.
C11	REPORTS TO COUNCIL
	Includes all departmental reports to Council such as staff reports, the Treasurer's agreements, investments and funds disposition reports. Filed by subject.
C12	APPOINTMENTS TO BOARDS AND COMMITTEES
	Includes records regarding appointments by Council of staff and council members to roles on council committees and boards.
C13	ACCOUNTABILITY, TRANSPARENCY & GOVERNANCE
	Includes records relating to Council Code of Conduct complaints and related investigations, Integrity Officer appointments and reports (including Integrity
	Commissioner reports, Ombudsman investigations and reports), closed meeting investigations and initiatives., registry of lobbyists, etc.

DEVELOPMENT AND PLANNING - D

D01	DEMOGRAPHIC STUDIES
	Includes records regarding trends in population growth, census reports, and density studies. Also includes records regarding the type, level and rate of growth of employment, unemployment statistics, composition of the workforce, etc.
	Excludes:
	Vital Statistics - see L12
D02	ECONOMIC DEVELOPMENT
	Includes records regarding the growth of the economy and economic trends. Includes studies, statistics, projections, etc.
	Excludes:
	Demographic Studies - see D01
	Residential Development - see D04
	Tourism Development - see D06
	Industrial/Commercial Development - see D21
D03	ENVIRONMENT PLANNING
	Includes records regarding general types of environmental studies with a long-range planning emphasis, such as salt usage impact, storm drainage and flood control, parks and open spaces, water sustainability and conservation, pollution prevention and waste management planning. Also contains information on invasive species and source water protection such as risk assessments, well development and purging, risk management plans, site condition reports and information prepared for Phase One and Phase Two environmental assessments.
	Excludes:
	Environmental Monitoring - see E05, E13 - E15
	Waste Management - see E07 Source Water Protection Committee - see E20
	Source Water Protection Committee – see E20
D04	RESIDENTIAL DEVELOPMENT
	Includes records regarding the availability of housing. Includes general assessments of the need for affordable housing, occupancy rates, housing cost statistics, etc.



D05	NATURAL RESOURCES PLANNING
	Includes records regarding planning for the management and preservation of forests,
	natural features, the characteristics of various minerals as well as mineral deposits, and
	other natural resources information.
	Excludes:
	Tree maintenance – see E04
	 Natural Resource management and preservation – see E18
D06	TOURISM DEVELOPMENT
	Includes records regarding the tourism industry and efforts made to promote and encourage tourism such as the use of the municipality as a convention site or special event.
D07	CONDOMINIUM PLANS
	Includes records regarding the pre-consultation and the approval of plans of condominiums. Includes drawings, technical reports, and correspondence, written comments, working notes, background information and applications.
D08	OFFICIAL PLANS
	Includes the official plan, and exemptions and amendments to the official plan. Also includes secondary plans and amendments, containing detailed objectives and policies concerning the planning, development, and redevelopment of specific planning districts.
D09	OFFICIAL PLAN AMENDMENT APPLICATIONS
	Includes the pre-consultation and applications to amend the official plan or secondary plans, staff reports, meeting minutes and written comments on the application, notices, resolutions and decisions.
D10	SEVERANCES
	Includes records regarding the granting of severances to parcels of land including application for severance.



D11	SITE PLAN CONTROL
	Includes records regarding approval for the provision of services to individual land sites.
	Includes water, sewage, utility approvals, comments and correspondence. Also includes
	correspondence regarding parking areas, drainage and driveways.
	Excludes:
	 Systems for Servicing Land - see relevant subject. Site Plan Agreements - see L04
D12	SUBDIVISION PLANS
	Includes records regarding the pre-consultation and the approval of plans of subdivisions (both residential and commercial). Includes drawings, technical reports, correspondence, written comments, working notes and background information. Includes clearance letters, draft approved plans and "red line" revisions, applications, registered plans, and changes to approved plans. Also includes notices of approval.
	Excludes:
	Subdivision Agreements - see L04
D13	VARIANCE APPLICATIONS
	Includes records regarding the pre-consultation and the granting of minor variances in land use including zoning applications from existing zoning regulations.
	Excludes:
	 Budget Variances - see F05
D14	ZONING
	Includes records and standards regarding the designation of zones for land use planning purposes and zoning applications for other municipalities.
	Excludes:
	Zoning By-Laws - see C01
	Variances - see D13
D15	EASEMENTS
	Includes all records on Rights of Way and Easements concerning municipal ownership of private lands in order to maintain public service such as water and sewer lines that
	cross private property.
	Excludes:
	Original Agreements - see L04



D16	ENCROACHMENTS
	Includes all records regarding private properties encroaching on municipal lands including encroachment permits. Also includes surveys and any other related documentation.
	Excludes:
	 Original Agreements - see L04 Original Encroachment By-Laws - see C01
D17	ANNEXATION/AMALGAMATION
	Includes all records pertaining to the annexing and amalgamating of land adjacent to municipal lands to accommodate growth. Also includes amalgamation of municipalities. May include studies on county restructuring.
D18	COMMUNITY IMPROVEMENT
	Includes records, studies, statistics and any required background information on community development programs. Examples include Ontario Neighbourhood Improvement Programs, Community Area Improvement Programs, BIA, BIC, PRID, etc. May also include records on housing rehabilitation programs, ie. RRAP, CMHC. Excludes:
	Economic Development - see D02
D19	MUNICIPAL ADDRESSING
	Includes records regarding requests for and assignment of new subdivision and other street names and numbers. May include correspondence, reports, drawings, and copies of related by-laws.
D20	REFERENCE PLANS
	Includes Registered Deposit Plans (RD Plans), site plans, property survey plans as received from Registry Office. May include correspondence.
D21	INDUSTRIAL/COMMERCIAL DEVELOPMENT
	Includes records regarding promotion and development of industry and commerce.
	Records include studies, statistics, projections, etc.
	Excludes:
	Agricultural Development – see D23
D22	DIGITAL MAPPING
	Includes all records used to produce maps and updates in a digital format as in a GIS.



D23	AGRICULTURAL DEVELOPMENT
	Includes all records regarding development of agricultural growth.
D24	OFFICIAL PLAN BACKGROUND
	Includes reports pertaining to amendments and changes to the Official Plan.
D25	DEEMING PROCESS
	Includes records regarding applications and background material for Deeming By-law applications, including Council decisions, by-laws, correspondence, etc. A Deeming By- law application is applied for in order to allow for two or more neighbouring lots on a registered plan of subdivision to merge. Only applicable to parcels of land contained within a plan of subdivision that has been registered for at least 8 years.
D26	DEVELOPMENT CHARGES STUDY
	Includes records related to the development of and the final Development Charges Study as required under the Development Charges Act. Includes advertising, public meeting notices, responses, stakeholder lists, public meeting information, background information and supporting documentation, consultant reports, notices regarding adoption of the Development Charges By-law, and other records related to requirements for the development of the Development Charges By-law
D27	PART LOT CONTROL
	Includes records regarding applications and background material for Part Lot Contro exemptions, council decisions, by-law, correspondence, etc. A Part Lot Contro application is applied for to allow the conveyance of a portion of a lot without requiring approval of a land division committee (typically used to separately convey semi- detached and townhouse units). Only applicable to parcels of land contained with a registered plan of subdivision.

ENVIRONMENTAL SERVICES - E

E01	SANITARY SEWERS
	Includes records regarding the design, construction and maintenance of sanitary
	sewers such as underground conduits that carry off waste matter.
	Excludes:
	Waste Management - see E07
	Storm Sewers - see E02
	Treatment Plants - see E03
	MOE Approvals – see E21
	 Drawings/As Builts and specifications – see A27
E02	STORM SEWERS
	Includes records regarding the design, construction and maintenance of storm sewers
	such as underground conduits that carry off drainage water.
	Excludes:
	 Drawings/ As Builts and specifications – see A27
E03	TREATMENT PLANTS (Wastewater Treatment and Collection Systems)
	Includes records regarding the operation of sewage treatment and pumping stations and lagoons. Includes wastewater treatment facility/collection, identification reports, operator-in-charge records, treatment unit instructions, equipment operating status records and equipment design, construction and maintenance records (work orders) as well as the operations and maintenance manuals. Work orders will include compliance work orders, equipment work orders (WSPM), and general work orders (callouts & site- specific collection-related work (i.e. sewer rodding, lateral inspections, etc.). Also includes facility classification certificate and license to operate.
	May include records pertaining to Wastewater Treatment Facility and/or Collection upgrades design, construction and commissioning.
	Excludes:
	Private Sewage Disposal Systems – see E12
	 Drawings/ As Builts and specifications – see A27
E04	TREE MAINTENANCE
	Includes records of tree removal, planting, trimming, pruning and preservation measures taken.



E05	AIR QUALITY MONITORING
	Includes records regarding the routine monitoring of air quality as well as responses to interference with quality or quantity from pollution sources such as smoke, dusk, smog or gaseous impurities. Also includes claims and compliance orders. Excludes:
	 Water Quality – see E13 to E15 By-Law Enforcement - see P01 Complaints and Inquiries - see M04 Land Quality Monitoring – see E23
E06	 UTILITIES Includes maps and location drawings provided to the municipality from utility companies such as telephone lines, gas mains, power lines, water mains etc. Excludes: Site Plans - see D11
E07	WASTE MANAGEMENT Includes records regarding the collection and disposal of waste. Includes site operating plans, landfill site records, facility inspections and stack testing, recycling, energy from waste, source separation, collection services, recycling site vicinity maps, hazardous waste collection, hauled sewage waste collection and composting records. Also includes transportation manifests, transfer compliance records and records of site condition, daily waste reception and inspection records, dust suppression records and closure reports.
	 Excludes: Sanitary Sewers - see E01 Environment Planning - see D03 Private Sewage Disposal Systems - see E12 Annual reports on blue boxes, recycling program, etc see A25

E08	WATER WORKS (Drinking Water Plant)
	Includes records regarding the design, construction and maintenance of water mains, tanks, pipelines, hydrants and related facilities and equipment as well as operational plans. Includes water meter registration numbers. Includes point of entry water treatment record, operator in charge shift monitoring and inspection records, water treatment facility/distribution and equipment design, construction, manuals, process adjustment records and maintenance records (work orders). Work orders will include compliance work orders, equipment work orders (WSPM), and general work orders (callouts & site-specific distribution-related work (i.e. water meters, curb stops, etc.)
	May include records pertaining to Water Treatment Facility and/or Distribution upgrades design, construction and commissioning and operations manuals for equipment. Also includes notices of potential problems and disinfection equipment continuous performance records.
	Excludes:
	 Water Pumping Stations – see E03 Drawings/ As Builts and specifications – see A27
E09	DRAINS
	Includes records regarding the design, construction and maintenance of drains (channel or pip) carrying surplus liquid such as rainwater or liquid waste, usually to a sewer. Also includes engineer reports, petitions, assessments, general specifications and correspondence. May include convenience copies of tenders, bylaws and grants.
	Excludes:
	 Drawings/ As Builts and specifications – see A27
E10	PITS AND QUARRIES
	Includes records regarding the design, construction, maintenance and monitoring of all pits and quarries. Includes engineer's reports, assessments, general specifications and correspondence.
	Excludes:
	License/permits – see P09



E11 NUTRIENT MANAGEMENT Includes the records regarding the control of storing/spreading /using waste materials such as liquid manure and sewage bio-solids on land, near waterways, runoff etc. Includes the agricultural management strategy/plan, the Greenhouse Nutrient Feedwater Strategy, Site Characterization Plan, documentation relating to the storage and distribution of nutrient material, non-agricultural source material (NASM) plans and sampling results. Also includes broker transfer and hauled sewage disposal site records. Excludes: Strategy/plan review – see A25 • E12 PRIVATE SEWAGE DISPOSAL SYSTEMS Includes records regarding the design, construction, maintenance and monitoring of private sanitary sewers and septic systems. E13 WATER MONITORING Includes records regarding the routine monitoring of water quality, water quantity for source water protection purposes, as well as warning notice checks and posting of them and responses to interference with quality or quantity such as and chemical samples collected quarterly (trihalomethanes, nitrate and nitrites), water taking logs, methodology and reports. Also includes monitoring and control of creeks and floods, weeds, noise, erosion, top soil and storm water. Includes records of Ministry of the Environment drinking water and waste water Compliance Inspection Reports, data request items, inspection responses and related documents. **Excludes:** Air Quality Monitoring – see E05 Land Quality Monitoring – see E23 • By-Law Enforcement - see P01 • Complaints and Inquiries - see M04 Annual reports – see A25



E14 WATER SAMPLING

Includes operational checks, weekly and monthly microbiological sampling and testing, chain of custodies, report of analysis – adverse samples, notices to Ministry – Spills Action Centre and local Health Unit.

Includes hydrocarbon records, drinking Water and Wastewater routine sampling and Determination results, systems effluent information records, sewer overflow reports, CoC and laboratory related communications or documentation (LSN, Scope of Accreditation & Procedures/Requirements). Includes phosphorous content records, Hydrocarbon records of Upset Condition and Spill Reports for Wastewater Treatment and/or Collection systems to Ministry of the Environment and local Health Unit.

Excludes:

- Air Quality Monitoring see E05
- By-Law Enforcement see P01
- Complaints and Inquiries see M04
- Facilities Routine water use, monitoring & testing see P21

E15 CHEMICAL SAMPLING OF WATER

Includes chemical samples collected and tested, inorganic and organics, samples collected and tested every 60 months and lead, sodium and fluoride samples collected and tested annually, and engineer evaluation and corrective action reports and pesticide parameter test results.

Excludes:

- Air Quality Monitoring see E05
- By-Law Enforcement see P01
- Complaints and Inquiries see M04
- Facilities Routine water use, monitoring & testing see P21

E16 BACKFLOW PREVENTION AND CROSS CONNECTION CONTROL

Includes records relating to backflow prevention and cross connection control By-law program. Records will include: cross connection surveys, test reports and test results, inspection reports, list of approved and installed backflow prevention devices/assemblies, compliance tracking and notifications; plumbing drawings/schematics; correspondence, forms, copies of work orders, job reports, copies of invoices, fees structures and any other type of media related directly to backflow prevention and cross connection control.



E17	ENERGY MANAGEMENT
	Includes all records relating to the municipality's Energy Management Program. Includes published annual energy plans, copies of utility invoices and consumption profiles, commodity procurement strategies, energy related feasibility studies, audit reports and retro-fit project files and reports and records pertaining to the benchmarking of energy cost and consumption and greenhouse gas emissions. Also includes conservation and demand measures information and management of energy consumption and conservation at municipal buildings and facilities.
E18	NATURAL HERITAGE
	Includes records regarding green lands, municipal forests and forestry including tree by-law preparation and enforcement records. Also includes records relating to the management and preservation of parks, harbours and beaches and plans to manage, control or eradicate invasive species or prevent release.
	Excludes:
	Natural Resources Planning – see D05
	Tree Maintenance – see E04
	Conservation district plans – see R01
	 Archaeological and heritage site investigation reports – see R01
E19	RENEWABLE ENERGY
	Includes data, applications, standards, monitoring and reports/studies regarding renewable energy facilities powered and renewed by natural processes (e.g., wind, water, biomass, biogas, biofuel, solar energy, geothermal energy and such other energy sources as may be prescribed by senior governments) and their environmental and public health impacts. Also includes reports on hazards to birds and bats monitoring and locations of wind turbines as well as land requirement transfers.



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E20	SOURCE WATER PROTECTION Includes Risk Management Official and Inspector appointment certificates and the Risk Management Official's Annual Report, fee schedules for risk management applications, plans, issuing of notices or compliance orders or the acceptance of an assessment. Also includes modelling analysis, vulnerability assessments, source protection area assessment reports and comments, technical studies and Significant Drinking Water Threat (SDWT) verification surveys. Includes Source Water Protection Committee's Terms of Reference and Meeting Minutes Excludes:
	 Risk Management Plans and/or Assessments - see D03 Prohibition Notices and Orders - P20 Contracts and Agreements - Simple (Not Under Seal) - L14 Soil Contamination – E23 Nutrient Management – E11
E21	MINISTRY OF THE ENVIRONMENT (MOE) ENVIRONMENTAL COMPLIANCE APPROVALS Includes Environmental Compliances issued by MOE to the municipality for municipal drinking water systems, municipal & private sewage works and waste disposal sites, air quality, noise, storm-water management, storm sewers, culverts, etc.
E22	PRIVATE/SMALL WATER SYSTEMS
	Includes records and correspondence regarding the design, construction, operation and maintenance of private water systems and development agreements for private waterworks. Includes operating manuals, maintenance orders, maintenance logs, warning notice checks and system audit reports.
E23	LAND QUALITY MONITORING
	Includes records regarding the routine monitoring of land/soil quality and site condition reports as well as responses to interference with quality or contamination.
	Excludes:
	Water Quality – see E13 to E15
	 By-Law Enforcement - see P01 Complaints and Inquiries - see M04
	 Air Quality Monitoring – see E05
	Natural Heritage – E18



E24 GASOLINE STORAGE AND DISPENSING

Includes gasoline storage tank and municipal gasoline dispensing records. Routine monitoring and dispensing records relate to loading and dispensing throughput volume; vapour control equipment operation, daily/weekly visual inspection/deficiency remedy actions and maintenance; Free Oil Layer and Separated Solid Layers Measurements and removal records measurements; tank bottom water removal; temporary tank removal; Loss of Product / Inventory Control and Reconciliation Records; excavation and nearby construction potentially affecting the storage tank system integrity; vapour barrier equipment downtime record; pumping equipment tests; pumping connection leak records; storage leak tests; gasoline levels measurement, and loss and gain records; and piping system pressure tests. System records relate to drawings and specifications for system; installation record; tank and piping systems locates; storage tank and Stage II vapour recovery system commissioning inspection and testing records; and storage tank component inspection reports and compliance documents (including warnings and notices of violations.

Excludes:

- Underground storage abandonment record see L07
- Major spills see E23

FINANCE AND ACCOUNTING - F

F01	ACCOUNTS PAYABLE
	Includes records documenting funds payable by the municipality, such as paid invoices, receipts, copies of cheques issued to pay account, rebates, levies payable, reports, telephone bills and membership fees.
	Excludes:
	Cancelled Cheques - see F07
	Employee and council expenses – see F09
F02	ACCOUNTS RECEIVABLE
	Includes records documenting funds owing to the municipality, such as invoices, billing listings, requests from mortgage companies and recoveries reports. Includes correspondence related to tax collection and supporting documentation.
	Excludes:
	Write-offs - see F23
	Tax Assessments, Rolls and Tax Arrears - see F22
F03	AUDITS
	Includes records regarding internal and external financial audits of accounts.
	Excludes:
	Operational audits - see relevant subject.
	Audited Financial Statements - see Financial Statements, F10
F04	BANKING
	Includes records regarding banking transactions and relationships with banks. Includes
	bank reconciliations and deposit records.
	Excludes:
	Banking Statements - see F07
F05	BUDGETS AND ESTIMATES
	Includes departmental and corporate budgets and plans, both capital and operating. Includes all working notes, calculations and background documentation. Also includes Budget Variances.



F06	ASSETS
	Includes records regarding current and fixed assets. Includes fixed asset inventory including records of initial expenditure, depreciation, amortization, and disposal. Also includes supporting information required for Public Sector Accounting (PSAB) purposes.
	Excludes:
	 Land Acquisition and Sale - see L07
F07	CHEQUES
	Includes all cancelled cheques issued. Also includes cheque requisitions, cheque listings, and supporting documents used to authorize issuance of cheques, N.S.F. cheques and bank statements.
	Excludes:
	Banking - see F04
F08	DEBENTURES AND BONDS
	Includes records regarding debentures and bonds issued. Includes information regarding the initial issuance of the debenture or bond as well as all records of payments made to investors.
	Excludes:
	Debenture Registers - see Subsidiary Ledgers, Registers and Journals, F14
F09	EMPLOYEE AND COUNCIL EXPENSES
	Includes travel and meeting expense statements and all receipts submitted by employees or Council and Committee members to substantiate their claims. May include Credit Card information i.e. account numbers and statements etc. May also include employee time sheets combined with travel and expense statements.
	Excludes:
	 Attendance - see H01 Honoraria and fees to Council – see F16
F10	FINANCIAL STATEMENTS
	Includes the Balance Sheet, Income Statement and Statement of Source and Application of Funds. Also includes audited financial statements
	Excludes:
	 all working notes, calculations and background documentation, see F26



F11	GRANTS AND LOANS
	Includes records regarding revenue generated in the form of grants-in-lieu, provincial and federal grants, loans and subsidies such as the Road and Farm Tax Rebate, Waste Management Improvement Program etc. Also includes submissions, acknowledgements, and reports such as market value of assistance report.
F12	INVESTMENTS
	Includes records regarding the municipality's investments, term deposits, and promissory notes.
F13	JOURNAL VOUCHERS
	Includes completed journal voucher forms, input forms, and all background documentation used to substantiate journal entries.
F14	SUBSIDIARY LEDGERS, REGISTERS AND JOURNALS
	Includes all subsidiary ledgers, registers, and Journals such as Payment and Receipt Journals, Payroll Registers, and Debenture Registers.
	Excludes:
	 Documents and vouchers used to support entries - see relevant subject in this Primary.
F15	GENERAL LEDGERS AND JOURNALS
	Includes all records in the Books of Original Entry.
F16	PAYROLL
	Includes all records of payments of salary, wages and deductions to employees including vacation entitlement and pay, alternative vacation entitlements, notice of garnishment and termination or severance pay. Includes time sheets and vacation taken, pay lists, Blue Cross reconciliations, T4 Slips, Record of Earnings for pension contribution purposes, Records of Employment (ROE) and Statistics Canada reports. Also includes honoraria and fees to Council.
	Excludes:
	 Payroll Registers - Subsidiary Ledgers, Registers and Journals - see F14 Non-payroll related government and statistical reporting – see F27



F17	PURCHASE ORDERS AND REQUISITIONS
	Includes purchase orders and requisitions, blanket orders, and all background
	documentation authorizing the procurement of goods and services.
	Excludes:
	Quotations and Tenders - see F18
F18	QUOTATIONS AND TENDERS
	Includes records regarding quotations and tenders obtained from suppliers of goods
	and services. Includes Requests for Proposal, Invitations to Tender, Proposals, Tender
	Submissions, Pre-qualifications, and all documentation regarding the selection process.
	Excludes:
	 successful quotations and tenders - see Contracts and Agreements, L04
F19	RECEIPTS
	Includes receipts issued for payment of items such as licenses, rentals and taxes and for
	charitable donations made to the municipality.
F20	RESERVE FUNDS
	Includes records documenting obligatory and/or discretionary reserve funds such as
	reserves for working funds, contingencies, future capital projects, and information
	systems, etc.
F21	REVENUES
	Includes records regarding the generation of revenues other than taxes such as
	development charges and building code principal authorities authorized fees.
	Excludes:
	Accounts Receivable - see F02
	Tax Rolls - see F22



F22	TAX ROLLS AND RECORDS
	Includes taxation records of long term importance, such as assessment rolls, tax sale records, tax sale deeds, property tax registrations, tax arrears register cards and tax collector's rolls.
	Excludes:
	 Accounts Receivable - see F02 Mortgage Companies - see F02 Correspondence related to tax issues that are not of a long term importance - see F02
F23	WRITE-OFFS
	Includes accounts receivable that have been written off as uncollectible. Also includes records of bankruptcies.
	Excludes:
	Accounts Receivable - see F02
F24	TRUST FUNDS
	Includes records regarding funds established by the municipality for money held in trust, such as bequests, cemetery trust funds, cemetery care and maintenance programs, Homes for the Aged Residents (including authorization, receipts and statements of withdrawal) and Ontario Home Renewal Program such as fund accounting records, bank statements, banking instructions and fund audit records.
F25	SECURITY DEPOSITS
	Includes development deposits, letters of credit, certificates of insurance when required and records of monies held as security (i.e. bonds).
F26	WORKING PAPERS – FINANCIAL
	Includes all working notes, calculations, reconciliations, end of year payment in lieu of taxes statements to school, and background documentation used to calculate financial statements such as the Monthly Trial Balance.
	Excludes:
	Financial Statements - see F10



F27 REGULATORY REPORTING - FINANCIAL

Includes regulatory, financial information returns and government reporting such as HST returns, tax rebate filings, and the Ministry of Municipal Affairs Financial Information Return (FIR) and the Municipal Performance Measurement Program (MPMP) that collects municipal services data on an annual basis as a part of the FIR.

Excludes:

• Performance management & quality assurance – see A25

HUMAN RESOURCES – H

H01	ATTENDANCE AND SCHEDULING
	Includes records regarding the planning of employee attendance. This includes dates and times of hours worked and as well as of on-call schedules and any changes made to on-call scheduling including cancellations, and driver daily logs and record of on-duty and off-duty time. Includes statements related to public holiday substitution dates.
	Excludes:
	 Individual Time Sheets - see F16 Vacation Time and Pay – see F16
H02	BENEFITS PROGRAM
	Includes brochures, rates, quotes, correspondence and explanatory documents regarding benefits offered to employees, such as group insurance, dental plans, Canada Savings Bonds, and general information on Employer Health Tax.
	Excludes:
	 Payroll - see F16 Individual Pension and Benefit records – see H10
H03	
	EMPLOYEE RECORDS
	Includes records regarding the employment history of municipal employees. Includes initial resumes and applications, performance evaluations, leave documentation, training reports, correspondence with the employee, and employee assistance. Also includes agreements on extended hours and averaging hours of work, annual summary of hours worked. Includes full-time, part-time, student employees and volunteers. Includes CVOR operator safety record, certificates and licences such as lifeguard, instructor, first aid and retirement home staff certificates; and training records such as working at heights and service station operations training and training certificates for employees related to legislation such as the Safe Drinking Water Act, Environmental Protection Act, Occupational Health and Safety Act and the Ontario Water Resources Act.
	Includes records regarding the employment history of municipal employees. Includes initial resumes and applications, performance evaluations, leave documentation, training reports, correspondence with the employee, and employee assistance. Also includes agreements on extended hours and averaging hours of work, annual summary of hours worked. Includes full-time, part-time, student employees and volunteers. Includes CVOR operator safety record, certificates and licences such as lifeguard, instructor, first aid and retirement home staff certificates; and training records such as working at heights and service station operations training and training certificates for employees related to legislation such as the Safe Drinking Water Act, Environmental Protection Act, Occupational Health and Safety Act and the Ontario Water Resources
	Includes records regarding the employment history of municipal employees. Includes initial resumes and applications, performance evaluations, leave documentation, training reports, correspondence with the employee, and employee assistance. Also includes agreements on extended hours and averaging hours of work, annual summary of hours worked. Includes full-time, part-time, student employees and volunteers. Includes CVOR operator safety record, certificates and licences such as lifeguard, instructor, first aid and retirement home staff certificates; and training records such as working at heights and service station operations training and training certificates for employees related to legislation such as the Safe Drinking Water Act, Environmental Protection Act, Occupational Health and Safety Act and the Ontario Water Resources Act.
	Includes records regarding the employment history of municipal employees. Includes initial resumes and applications, performance evaluations, leave documentation, training reports, correspondence with the employee, and employee assistance. Also includes agreements on extended hours and averaging hours of work, annual summary of hours worked. Includes full-time, part-time, student employees and volunteers. Includes CVOR operator safety record, certificates and licences such as lifeguard, instructor, first aid and retirement home staff certificates; and training records such as working at heights and service station operations training and training certificates for employees related to legislation such as the Safe Drinking Water Act, Environmental Protection Act, Occupational Health and Safety Act and the Ontario Water Resources Act. Excludes:



H04	HEALTH AND SAFETY
	Includes records regarding the occupational health and safety of staff. Includes lists of designated substances and assessments, designated substance assessments, fire drill records, ventilation and air quality inspection, fire hydrant flushing, first aid records, non-lost time accident reports, traffic protection plans, portable fire extinguisher maintenance records, chimney test and inspection records, fire safety inspections, safety inspections, Workplace Safety & Insurance Board reports, WSIB certificates, and information on health and safety programs training for staff. Also includes Health & Safety Committee meeting minutes.
	Excludes:
	 Accidents of the Public - see P05 Lost-time reports and claims – see H13
H05	HUMAN RESOURCE PLANNING
	 Includes records of succession planning, executive placement, retirement programs, staff turnover rates, staffing level plans, annual hire/promotion targets, recruitment freezes, employment equity, performance management, volunteer plans, employee information reporting and related records. Excludes: Employee Records - see H03
H06	JOB DESCRIPTIONS
	Includes job descriptions and specifications as well as background information used in their preparation or amendment.
H07	LABOUR RELATIONS
	Includes records regarding the relationship between labour and management. Includes collective bargaining, correspondence with unions and negotiations.
	Excludes:
	Collective Agreement – see L04
H08	ORGANIZATION DESIGN
	Includes records regarding reporting relationships, reorganization, organizational analysis, etc. Includes organization charts.
	Excludes:
	Job Descriptions - see H06



H09	SALARY PLANNING
	Includes records regarding the planning and scheduling of salaries, such as job evaluations, job classification systems, compensation ranges, salary surveys and schedules. Also includes any reference material retained regarding issues related to pay equity and compliance.
	Excludes:
	Employee Records - see H03
H10	PENSION AND BENEFITS RECORDS
	Includes records detailing obligations to individuals under OMERS. Includes pension and benefit information of current and retired personnel, including registration/enrolment and records.
	Excludes:
	 Deductions for pensions – see F16
	General information on pension plans - H02
	Payments made to OMERS - F01
H11	RECRUITMENT
	Includes records regarding the recruitment of staff. Includes job postings, copies of advertisements, records regarding competitions and unsuccessful applications.
	Excludes:
	 Successful applications – see H03
H12	TRAINING AND DEVELOPMENT
	Includes records regarding courses offered to employees, and information on career and professional development programs. Also includes orientation and course content delivery materials and attendance records for specific courses.
	Excludes:
	 Individual Employee Training Records - see H03
H13	CLAIMS
	Includes records regarding claims to WSIB or insurance carriers for lost-time incidents, accidents, STD or LTD. Includes accident notice, accident report
	Excludes:
	 Non lost-time incidents or accidents - See H04 Self-insured STD – See H04



H14	GRIEVANCES
	Includes records dealing with grievance complaints filed against the municipality such as the initial complaint, investigation, reports and final resolution including arbitration and arbitration awards.
	Excludes:
	Harassment & Violence – see H15
H15	HARASSMENT AND VIOLENCE
	Includes records dealing with harassment and/or violence complaints by or against employees of the municipality. It includes documents such as the initial complaint, investigation, reports and final resolution.
	Excludes:
	Grievances – see H14
	 Abuse investigation records not involving staff – P08
H16	CRIMINAL BACKGROUND CHECKS
	Includes records listing any criminal code convictions that have not been pardoned for all existing and new employees, service providers and volunteers. Also includes annual Criminal Offence Declaration.
H17	EMPLOYEE MEDICAL RECORDS – HAZARDOUS MATERIALS
	Includes records of exposure to asbestos and other hazardous materials. Also includes serious incident and chemical exposure records for firefighters.
H18	EMPLOYEE MEDICAL RECORDS
	Includes doctor's notes, correspondence, and health reports related to an employee's medical situation.
H19	DISABILITY MANAGEMENT
	Includes all records related to occupational and non-occupational injuries and illnesses. Also includes accommodation records related to permanent impairment under the Human Rights Code resulting in permanent accommodation.



H20	CONFINED SPACES
	Includes records relating to the assessment of confined spaces and written plan and procedures for the control of hazards in confined spaces. Also includes confined space atmospheric tests and a record of each worker's entries and exists.
	Excludes:
	 Health & Safety – see H03 Staff training – see H12
H21	EMPLOYEE RECOGNITION
	Includes all records and correspondence related to employee awards and honours granted by the Municipality. Includes: organized employee events such as staff barbeques, retirement celebrations, service awards, recognition parties, etc.
H22	EMPLOYEE CERTIFICATIONS
	Includes records regarding individual employee certification, credentialing and mandatory training required by legislation or professional standards as a condition of employment. Includes applications, confirmation of mandatory training, certificate renewals and appointment renewals such as fire fighter mandatory training, water quality analyst certificates, sewage works operator certificates and commissioner of oaths appointment.

JUSTICE – J

J01	CERTIFICATES OF OFFENCE (PART I)
	Includes Part 1 Certificates of Offence excluding Accident and Careless Driving offences. Records identified as POA schedule # CD-4R1.
	Excludes:
	 Part 1 accident and careless driving matters – see J02
J02	INFORMATIONS PART III / ACCIDENT AND CARELESS DRIVING PART I
	Includes all Part 3 Informations and Part 1 Informations Certificates of Offence relating to accident and careless driving matters. Records identified as POA schedule # CD-2.
J03	CONTROL LISTS / JUSTICE REPORTS
	Includes certificate control lists and reports from Municipal and Provincial agencies such as Police, M.T.O. and M.N.R. etc.
J04	COURT DOCKETS
	Includes registers of court activity including POA (trial) dockets, Fail To Respond (FTR) dockets and Walk In Guilty (WIG) dockets detailing case dispositions (completed dockets). Also includes statistics on court activities and disposition of fines.
J05	TRANSCRIPTS & RECORDS OF COURT PROCEEDINGS
	Includes records of court proceedings and records relating to exhibit dispositions. Includes tapes and log books.
J06	ENFORCEMENTS & SUSPENSIONS
	Includes records regarding the suspension of licenses issued by Provincial Government agencies such as RICO-4015 Preliminary Enforcement Report and RICO-4017 Enforcement Review Journal and fine collection efforts. Also includes audit reports provided by the provincial database.
J07	APPEALS & TRANSFERS
	Includes records of appeals and of transfers to and from other Courts.
	Excludes:
	 Appeals & Hearings (Municipal) – L01



J08	STATISTICS/PAYMENT TRACKING
	Includes reports and other statistical data, including all RICO reports such as RICO-2100 New Offence Register, FICO-0100 Forms to be Printed Control List, RICO-4400 Cases Disposed to Criminal Court, daily courtroom utilization report and verification report, and all RICO and RICM cash payments and receipt reports, analysis, adjustments.
J09	DISCLOSURE Includes information requested by individuals in preparation for court cases.
J10	CERTIFICATES OF CONVICTION (PART 2)



LEGAL AFFAIRS – L

L01	APPEALS AND HEARINGS
	Includes zoning appeals, development and educational charges appeals, official plan appeals, and Committee of Adjustment appeals. Records include notices of appeal, all transcripts and related documentation regarding appeals, hearings, legal proceedings and final judgments. Also includes orders issued by regulatory bodies and boards.
	Excludes:
	 Litigation - see Claims - L02-L03 Harassment & Violence – see H15
L02	CLAIMS AGAINST THE MUNICIPALITY
	Includes all litigation and insurance claims made by other parties against the municipality.
	Excludes:
	Appeals and Hearings - see L01
L03	CLAIMS BY THE MUNICIPALITY
	Includes all litigation and insurance claims made against other parties by the municipality.
	Excludes:
	 Appeals and Hearings - see L01
L04	CONTRACTS AND AGREEMENTS - UNDER BY-LAW
	Includes all agreements entered into by the municipality which require a by-law for approval. Includes construction contracts, collective agreements, child care centres/home child care agency licensee agreements, development front-ending agreements, and subdivision agreements. Also includes agreements regarding tax arrears payment extension, easements, encroachments, area ways, laneways and records transfer.
	Excludes:
	Office Equipment Maintenance Agreements - see L14
	Contracts regarding Land - see L07
	Insurance Policies - see L06
	Line fence agreements – see P01



L05	INSURANCE APPRAISALS
	Includes appraisals of municipal property for insurance purposes.
L06	INSURANCE POLICIES
	Includes municipal insurance policy documents, such as vehicle, liability, theft, and fire insurance.
	Excludes:
	Employee Group Insurance - see H02
	Third Party Contracts - see L04
	Insurance Claims – see L03
L07	LAND ACQUISITION AND SALE
	Includes records regarding real estate transactions and conveyance of land such as lot sales, alley closings and allowances whether through voluntary transactions or
	expropriation. Includes leases, deed including underground storage abandonment record, expropriation plans, purchase letters and appraisals.
	Excludes:
	• Tax sales – see F22
L08	OPINIONS AND BRIEFS
	Includes copies of opinions and briefs prepared by the municipality's legal counsel on specific issues and by-laws.
L09	PRECEDENTS
	Includes records regarding judgments and decisions which may affect the municipality's position in actual or potential legal matters.
L10	FEDERAL LEGISLATION
	Includes records regarding bills, acts and regulations enacted by the Parliament of Canada which affect or are of interest to the municipality.
L11	PROVINCIAL LEGISLATION
	Includes records regarding bills, acts and regulations enacted by the Ontario Legislature which affect or are of interest to the municipality.



L12	VITAL STATISTICS
	Includes registers of births, deaths and marriages. Registers include license or permit serial numbers, date of issue and name of the parties.
	Excludes:
	 Population Statistics - see Demographic Studies - D01
L13	PROSECUTIONS
	Includes records regarding prosecutions to enforce by-laws and federal and provincial legislation.
	Excludes:
	By-Law Enforcement - see P01
	 Appeals and Hearings - see L01
L14	CONTRACTS AND AGREEMENTS - SIMPLE
	Includes contracts and agreements which do not require by-law approval, such as equipment rental and service contracts and vehicle lease, purchase agreements, waste removal agreements, apprenticeship training contracts, vehicle leases, housing service managers and long-term care home licensee agreements relating to funding, service accountability and charges between licensees and authorized persons or residents. Also includes consents required under The Canadian Anti-Spam Legislation (CASL)
	Excludes:
	 Contracts and Agreements Under By-Law – L04
	 Line Fences agreements – see P01

MEDIA AND PUBLIC RELATIONS – M

M01	ADVERTISING
	Includes records regarding public advertising in magazines, newspapers, radio, television, and transit.
	Excludes:
	 News Releases - see M06 Recruitment - see H11 Elections - see C07
M02	CEREMONIES AND EVENTS
	Includes records regarding participation in special events, openings, and anniversaries, such as Remembrance Day and Winter Carnival. Also includes records regarding the set- up and running of special events.
	Excludes:
	 permit to hold event – see P11
M03	CHARITABLE CAMPAIGNS/FUND RAISING
	Includes records regarding the raising of funds and donations for the municipality, for municipality run programs or for other charitable organizations. This would include the United Way, Cancer Fund, community interest groups, etc.
	Excludes:
	Receipts - see F19
M04	COMPLAINTS, COMMENDATIONS AND INQUIRIES
	Includes records regarding commendations, requests for information, and very general types of inquiries and general complaints related to services provided by the municipality. Also includes concerns about services offered by the municipality, inquiries about council proceedings and congratulatory letters. May also include compliance letters issued in response to a lawyer's request.
	Excludes:
	 Accessibility of Records (Freedom of Information) requests - see A17 Grievances or harassment/violence complaints by or against employees – see H14, H15
	Employee recognition – see H21



M05	NEWS CLIPPINGS
	Includes clippings from newspapers, information from journals and other printed
	media. May also include information related to online media coverage, radio or television clips.
	Excludes:
	 Clippings used as reference material - see relevant subject.
M06	NEWS RELEASES
	Includes background notes and final versions of news releases issued. Includes messages for inclusion in special event programs.
M07	PUBLICATIONS
	Includes typed manuscripts, artwork, printed copies and related records regarding the publication of tourism information, program and services pamphlets, trade shows, current events, industrial directories, business directories, and maps. May include annual reports of a non-financial nature as well as copies of social networking sites (website, Facebook, etc.) published by the municipality.
M08	SPEECHES AND PRESENTATIONS
	Includes background notes and final versions of speeches, presentations and news conferences given by elected and non-elected officials.
	Excludes:
	 Media coverage of speeches/presentations - see M05 News Releases - see M06
M09	VISUAL IDENTITY AND INSIGNIA
	Includes records regarding branding and the standards which apply to graphic designs as part of a Visual Identity Program. Includes trademarks, logo and letterhead design, signage, flags, vehicle identification, etc. Also includes records regarding corporation insignia and seals of office.
M10	WEBSITE AND SOCIAL MEDIA CONTENT
	Includes records of website content and copies of web pages created by the municipality for general public use. Also includes information on social media sites such as Facebook & Twitter.
	Excludes:
	Published website content – see M07



M11 PUBLIC RELATIONS AND PUBLIC AWARENESS

Incudes outgoing letters of support, congratulations, greetings, honourable achievement awards, welcome letters, etc. Also includes issues regarding internal/external communications. Includes programs designed for public awareness and engagement.

M12 INTELLECTUAL PROPERTY

Include certificates of copyright, applications for patents and trademark registration. Also includes monitoring and enforcement of authorized use of copyright, trademarks and patents including copyright use permission requests.

PROTECTION AND ENFORCEMENT SERVICES – P

P01	BY-LAW ENFORCEMENT
	Includes records of municipal efforts to enforce bylaws such as parking tickets and fence-line disputes. Includes order to comply, inspection reports, stop work orders, working notes, correspondence, exhibits, photographs, line fence agreements, etc.
	Excludes:
	 Health & Fire Inspections - see P07 Investigations - see P08
	 Environmental Monitoring - Industrial/Commercial - see E05 Prosecutions - see L13
	 Animal Control Enforcement - see P14 Lottery license Enforcement - see P09
P02	DAILY OCCURRENCE LOGS
	Includes daily occurrences logs maintained by the Chief Building Official.
P03	EMERGENCY PLANNING AND RESPONSE
	Includes records regarding the planning, testing, rehearsal of and response to emergency, safety and contingency measures. May also include records of previous disasters including emergency command centre operation, response reports, press clippings, pandemic planning, etc.
P04	HAZARDOUS MATERIALS
	Includes information and reports on chemicals and substances that pose fire or environmental hazards such as PCBs, refrigerants and halocarbons, also includes Material Safety Data Sheets (MSDS) and records dealing with toxic substances control, halocarbon charging records, halocarbon leak tests and release reports, transportation and effects as well as records of pesticide use and environmental spills
	Excludes:
	Staff Safety Training - see H04
	 Personal exposure - see H17 Manifests - see E07



P05	INCIDENT/ACCIDENT REPORTS
	Includes vandalism and security incident reports and reports of accidents that occur at recreational facilities and other municipal properties.
	Excludes:
	 Security - see A18 Accidents of Municipal Staff - see H04
	 Compensation claims and vehicle accidents - see L02 or L03
	 Long Term Care Home medication incidents – see S18
	 Private Child Care Centre incidents – see S14
	 Municipal Child Care Centre incidents – see S10
P06	BUILDING AND STRUCTURAL INSPECTIONS
	Includes building and structural tests and inspection reports relating to work platforms;
	plumbing and sprinkler systems; fire alarm circuits, power supply and system; fire
	suppression systems; electrical; and other structural inspections. Also includes inspections of marijuana grow operations after appropriate notification from a police
	force.
	Excludes:
	 By-Law Enforcement – see P01
007	HEALTH AND FIRE SAFETY INSPECTIONS
P07	
	Includes Fire Marshall's, Public Health and related health and safety violation and verification inspection reports conducted or performed on private, public and
	commercial properties.
	Excludes:
	 Internal Health & Safety Inspections – see H04
	 Routine building and structural inspections – see P06
P08	
FUO	INVESTIGATIONS
FUO	
ruo	INVESTIGATIONS Includes records of investigation pertaining to law enforcement, or the origin or cause of traffic accidents, serious occurrences and abuse allegations, ambulance and fire
F 00	INVESTIGATIONS Includes records of investigation pertaining to law enforcement, or the origin or cause of traffic accidents, serious occurrences and abuse allegations, ambulance and fire response scrutiny.
r uu	 INVESTIGATIONS Includes records of investigation pertaining to law enforcement, or the origin or cause of traffic accidents, serious occurrences and abuse allegations, ambulance and fire response scrutiny. Excludes:
r uu	INVESTIGATIONS Includes records of investigation pertaining to law enforcement, or the origin or cause of traffic accidents, serious occurrences and abuse allegations, ambulance and fire response scrutiny.



P09	LICENCES
	Includes records regarding licences administered by or required by the municipality, or required by the province, such as licensing for dog kennels, dogs, liquor, cemetery, crematorium, funeral establishment licenses, businesses, lotteries, accessible transportation operation and quarries, etc.
	Excludes:
	Marriage Licences – see L12
P10	BUILDING PERMITS
	Includes permits issued to builders, contractors, and residents giving them permission to build or renovate. Also includes permits for construction of cell towers and the structure for wind-powered turbines.
	Excludes:
	All other permits – see P11
P11	PERMITS – OTHER
	Includes applications and copies of permits issued by other government bodies within the municipality as well as permits issued by the municipality giving permission to hold special events, temporary road closure, drinking water works permits, transport oversize loads, erect signs, park on the street, etc.
	Excludes:
	Building Permits – see P10
	 Encroachment Permits – see D16
	Burial Permits – see S09
	 Road and lane opening/closings – see T09
P12	WARRANTS
	Includes all warrants issued for By-Law enforcement purposes.
P13	CRIMINAL RECORDS
	Includes all documentation relating to individuals with a history of criminal activity.
	Excludes:
	 Staff Police Background Checks – see H16 Investigations – see P08 Prosecutions – see L13



P14	ANIMAL CONTROL
	Includes records regarding the control of household pets, strays, livestock and wildlife and livestock evaluation reports. Also includes records of distrained animals and pound animal records.
	Excludes:
	 Dog Licenses – see P09
P15	COMMUNITY PROTECTION PROGRAMS
	Includes records on community protection and crime prevention such as Community Policy, Victim Services Neighbourhood Watch and Block Parents. Also includes programs aimed at public education on fire, water and traffic safety and similar programs. Records include correspondence and brochures. Also includes video surveillance footage of high incident and public spaces.
P16	EMERGENCY SERVICES
	Includes records regarding police, land ambulance, fire and rescue services
P17	EMS AND FIRE SIGNIFICANT INCIDENT AND IMPACT REPORTS
	Includes reports and statements documenting significant and noteworthy incidents events that occur when responding to an EMS or Fire, the role of the attending responders in the incident, and the actual or potential impact of these incidents.
P18	EMS AND FIRE ACCIDENT RESPONSE REPORTS
	Includes records relating to emergency services provided such as ambulance paramedical services and patient transport, and fire suppression and emergency call response. Includes ambulance call reports (ACR), emergency response reporting, fire call reports and fire cause identification.
	Excludes:
	Investigations – see P08
P19	EMS AND FIRE STATISTICS
	Includes records relating to performance plans and the associated statistical reporting of performance, calls and accidents involving emergency medical services, traffic and work-related issues



P20 PROHIBITIONS & NOTICES

Includes prohibition orders, notices and correspondence related to prohibition under regulations such as Source Drinking Water Protection. May also contain building code applications denied because of prohibition.

P21 FACILITIES ROUTINE WATER USE, MONITORING AND TESTING

Includes records regarding the testing of swimming pool or splash pad water for chlorine and pH levels, water outlet inspections, the number of bathers per day, any rescues or breakdowns of equipment. Also includes routine testing, monitoring and flushing of water systems in recreational camps, child care and long term care facilities.

RECREATION AND CULTURE – R

R01	HERITAGE PRESERVATION
	Includes records regarding heritage and historical development, including designations and registers of buildings, districts, and cemeteries as well as archaeological digs, archeological and heritage assessments, and heritage conservation district studies and plans. May also include heritage registries.
	Excludes:
	 Historical Designation By-Laws - see C01
	 Natural heritage preservation – see E18
R02	LIBRARY SERVICES
	Includes circulation lists, recommendations for additions to library collections, information searches, inter-library loan requests and more general records regarding the operation of libraries. May include subscription renewals of magazines and receipts from book sales. May also include copy logs.
R03	MUSEUM AND ARCHIVAL SERVICES
	Includes registers of holdings, museum programming, activity reports, historical society holdings, archival operations, conservation information and related records. May also include copy logs.
	Excludes:
	Record Centre Operations - see A10
R04	PARKS MANAGEMENT
	Includes correspondence, descriptions, reports and other records dealing with the management design, set-up, landscaping and maintenance of specific municipal parks. Includes maps and plans. Also includes information dealing with maintenance of playground equipment.
	Excludes:
	 Building and Property Maintenance – see A20
R06	RECREATIONAL PROGRAMMING
	Includes correspondence, applications, registrations and general information regarding the development and delivery of recreational programs to the community such as youth, sport and fitness, adult education, crafts and other programs.

SOCIAL AND HEALTH CARE SERVICES - S

S01 CHILDREN'S DAY CARE AND DAY NURSERY SERVICES

Includes general program information regarding childcare programs such as municipal and private day care and day nursery services. Also includes general resource information used in counselling children and parents involved in these programs as well as records regarding operations, waiting lists, drinking water testing requirements and fire drills requirements.

Excludes:

- Children's services not related to day care and nursery schools see S07
- Day care and nursery school enrolment records see S10
- Home day care program clients see S15
- Medical client records see S06
- Day care and day nursery facility operation records see applicable category
- Water, Plumbing and flushing records see P21
- Fire drill records see H04

S02 ELDERLY AND SUPPORTIVE ASSISTANCE SERVICES

Includes general program information regarding programs intended to improve the quality of life for senior citizens and the disabled such as home care, day programs, housing and transit subsidies. Includes general resource and long-term care facility information used in counselling seniors considering moving to a long term care facility, Meals on Wheels program and adult day programs. May also include waiting and vacancy lists for Long-Term Care homes or other programs and Indigent Elderly Patient reports.

Excludes:

- Long Term Care Facility Residents see S03
- Long Term Care Operations see S18
- Disability Support Clients- see S11



S03	LONG TERM CARE FACILITY CLIENTS
	Includes records regarding individual residents of retirement residences and homes for the aged long-term care homes including resident care plans and conferences, applications for funding, weight monitoring, adverse drug reaction and use of physical restraint and monitoring records and use of targeted substances. Also includes testing for tuberculosis upon admission.
	Excludes:
	 General program information - see S02 Serious occurrence and abuse allegation investigation involving program participants (non-staff) – see P04 Serious occurrences and abuse allegations involving municipal staff – see H15
S04	COMMUNITY AND SOCIAL ASSISTANCE SERVICES
	Includes general program information regarding assistance programs and support available to residents and the homeless within the municipality. Includes general resource information used in counselling recipients regarding community support services, life skills, services to obtain housing and maintain housing, emergency assistance, social assistance options and information pertaining to Employment Support Programs.
	Excludes:
	Ontario Works Case Records – see S05
	Social Housing Programs – see S12
	 Housing and Homelessness research and initiatives – see S12 Social and health care planning and management – see S18
	 Programs for the elderly and persons with disabilities – see S02
S05	ONTARIO WORKS CLIENTS
	Includes records regarding funding for individual Ontario Works social assistance recipients and residents in subsidized housing. May include Income Reporting Cards.
	Excludes:
	 General program information – see S04
S06	MEDICAL CASE CLIENTS
	Includes case records regarding communicable diseases, venereal diseases, dental care, maternal care, respiratory, gastrointestinal or infectious disease outbreaks, medication errors, etc. Includes reportable diseases reports and medical screening.

S07	CHILDREN'S SERVICES
	Includes general program information regarding programs benefiting developmentally handicapped children, abused children and other children's programs. Also includes general resource information used in counselling children and parents involved in these programs. May include general CAS (Children's Aid Society) information as well.
	Excludes:
	 Medical client case records – see S06 Day care and day nursery programs – see S01
S08	PUBLIC HEALTH
	Includes records regarding public health programs such as health and safety education, school health programs, infection control, family planning and disease control including immunization.
	Excludes:
	Medical Client case files – see S06
S09	CEMETERY INTERMENT
	Includes cemetery license, burial permits, maps, plot ownership records, deemed cancellations, death certificates and warrants to bury, interment or scattering rights certificates, created remains and body disposal registers, and indexes for municipal cemeteries and abandoned cemeteries.
	Excludes:
	 Building and Property Maintenance - see A20 Promotional materials - see M07 Price lists and cemetery operation - see S20
S10	DAY CARE AND DAY NURSERY CLIENTS
	Application for enrolment for day care and day nurseries, child's name, home address, date of birth, names, addresses, phone numbers of parents, place at which they can be reached, etc.
	Excludes:
	 Handicapped children services – see S07 Serious occurrence and abuse allegation investigation involving program participants (non-staff) – see P08
	Serious occurrences and abuse allegations involving municipal staff – see H15



S11	DISABILITIES SUPPORT CLIENTS
	Includes records dealing with applications for and provision of services and funding support to persons with mental or physical disabilities including service and support profiles, and accessible transportation eligibility application and approval, behaviour support plans, intrusive behaviour intervention and crisis situation incident reporting. Also includes personal support plans and records for individuals as well as summary reports relating to support services provided for people with disabilities.
	Excludes:
	 Children's program information – see S07 Serious occurrence and abuse allegation investigation involving program participants (non-staff) – see P08 Serious occurrences and abuse allegations involving municipal staff – see H15
S12	HOUSING SERVICES
	 Includes records and correspondence related to housing programs such as municipally owned and managed properties, the non-profit housing corporations, Strong Communities Rent Supplement program, landlords, and other housing providers. Records include Service Manager's Housing Plan and Housing Provider annual reports as well as unsuccessful applications for social housing. Also includes records and correspondence related to affordable housing initiatives developed by the Federal Government, the Provincial Government and/or the municipality such as programs include construction of new rental housing/units, rent supplements, home ownership, home repairs and home modification initiatives. Excludes: Resources used to assist potential tenants – see S04
S13	HOUSING TENANT CLIENTS
	 Includes information regarding social housing applications, and records regarding housing tenants such as personal identification, income verification documentation, rent calculations and notices, leases and consent forms. Excludes: Serious occurrence and abuse allegation investigation involving program
	 participants (non-staff) – see PO4 Serious occurrences and abuse allegations involving municipal staff – see H15

S14	HOME CHILD CARE PROGRAM ADMINISTRATION
	Provider files (eligibility requirements), correspondence, inspections, serious occurrence reporting, health unit reporting, Director's directions, attendance records & financial reconciliation information.
S15	HOME CHILD CARE PROGRAM CLIENTS
	Client records include the completed and signed enrolment form and information pertaining to the child as prescribed by the Ministry under the Child Care and Early Years Act, 2014 and eligibility requirements for the program. May also include referral letters from third party agencies, custody documents and medical referrals.
	Excludes:
	 Day care and day nursery clients – see S10
S16	SOCIAL AND HEALTH CARE PLANNING AND MANAGEMENT
S16	SOCIAL AND HEALTH CARE PLANNING AND MANAGEMENT Includes records related to social, health care and coordinated care initiatives planning, process definition, and program monitoring and evaluation. Includes records related to research, action plans, governance, evaluations, statistical information, and action plans. Includes records related to Long-Term Care facility capacity and service planning and copies of records required for reporting purposes. Also includes program marketing plans and presentations.
\$16 \$17	Includes records related to social, health care and coordinated care initiatives planning, process definition, and program monitoring and evaluation. Includes records related to research, action plans, governance, evaluations, statistical information, and action plans. Includes records related to Long-Term Care facility capacity and service planning and copies of records required for reporting purposes. Also includes program marketing
	Includes records related to social, health care and coordinated care initiatives planning, process definition, and program monitoring and evaluation. Includes records related to research, action plans, governance, evaluations, statistical information, and action plans. Includes records related to Long-Term Care facility capacity and service planning and copies of records required for reporting purposes. Also includes program marketing plans and presentations.
	Includes records related to social, health care and coordinated care initiatives planning, process definition, and program monitoring and evaluation. Includes records related to research, action plans, governance, evaluations, statistical information, and action plans. Includes records related to Long-Term Care facility capacity and service planning and copies of records required for reporting purposes. Also includes program marketing plans and presentations.



S18 LONG TERM CARE OPERATIONS

Includes records relating to administration/organization, health and wellness concerns and initiatives, outbreaks/health related issues, programming for residents, and volunteer programming within the Long-Term Care facility. Also includes vacancy lists, client satisfaction surveys, quarterly and annual evaluations of facility programs and responses to client behaviour and violence zero tolerance, staff training, complaints review, reports required for regulatory reporting purposes such as the health care organization annual quality improvement plans, and patient and caregiver complaints summary reporting, controlled drug substances records, and drug record book identifying narcotics received by the Long-Term Care facility outside of the routine medications which are dispensed to residents.

Excludes:

- complaints see MO4
- serious occurrence and abuse allegations investigation see P04
- Food preparation & Service monitoring see S19

S19 FOOD PREPARATION & SERVICE

Includes records relating to food production for residents of municipally managed Long-Term Care Homes and visitors (non-residents) as well as Child Care Centres. Includes the approved menu cycle and menu substitutions, records relating to food quality such as temperature and inspection records, client responses to food quality and private lab inspection reports.

S20 CEMETERY OPERATIONS Includes records relating to the business operation of a municipal cemetery including price lists and removed markers records. Excludes: burial permits, interment records, etc. – see S09



TRANSPORTATION SERVICES - T

T01	ILLUMINATION
	Includes records and studies regarding the installation and repair of equipment used to illuminate roads such as street lights, pedestrian crossover lights, etc. Also includes records on power consumption.
T02	PARKING
	Includes records and studies regarding municipal parking issues such as handicapped parking, lot and garage operations, fire routes and employee parking.
т03	PUBLIC TRANSIT OPERATIONS
	Includes records regarding public transit systems. Includes schedules, routes, maps and similar information. Also includes project records, route administration and planning, fare policies, intergovernmental transit co-ordination.
	Excludes:
	 Accessible transportation application and approval - see S11 Driver scheduling – H01
т04	ROAD CONSTRUCTION
	Includes records and studies regarding construction projects on roads. Includes the construction of new roads and major improvements to existing roads, such as resurfacing, widening, etc.
	Excludes:
	 Design and Planning - see T05 Routine maintenance and minor improvements to road systems - see Road Maintenance – see T06 As-Builts – see A25
т05	ROAD DESIGN AND PLANNING
	Includes estimates, studies and other records regarding the design and planning of specific road construction projects. Also includes design of curbs and sidewalks, cycle ways, footpaths, walkways, etc.



т06	ROAD MAINTENANCE AND SALT USAGE
	Includes records and studies regarding the inspection and maintenance of roads. Minor repair maintenance includes the installation of culverts, minor repairs to the road surfaces, curbs and side-walks, cycle-ways, footpaths, walkways, etc. Routine maintenance includes grading, ploughing and sanding of roads, and snow removal and cleaning. Also includes Salt Management Plan and revisions, yearly review, reports, other
	records, studies, and information regarding salt usage and contamination from salt used on roads. Includes training program materials and records of training for all personnel when managing or performing winter maintenance activities involving the use of road salts.
	Excludes:
	 Non salt usage training records - see H03
т07	SIGNS AND SIGNALS
	Includes records and studies regarding the manufacture, installation, servicing and maintenance of signs and signals.
	Excludes:
	 Visual Identity Program - see M09 Sign Permits – see P11
т08	TRAFFIC
	Includes records and studies regarding the flow of traffic on roads. Includes intersection drawings, pedestrian crossovers, crossing guards, traffic counts, accident statistics and related records. Also includes records regarding impacts of temporary road closures for special events.
	Excludes:
	 Permits for temporary closure – see P11



т09	ROADS AND LANES OPENINGS/CLOSURES
	Includes records on roads and lanes closed on a permanent or regular basis. Records include reports, appraisals, correspondence and district court applications. As well as records related to requests to open road and street allowances.
	Excludes:
	Temporary road closures - see T08
	Land Sales - see L07
	 Road Closing By-Laws - see C01
T10	FIELD SURVEY/ROAD SURVEY BOOKS
	Includes engineering field survey notes as well as books.
T11	BRIDGES
	Includes estimates, studies and other records regarding projects specifically for bridge construction, also includes bridge repairs and maintenance.

VEHICLES AND EQUIPMENT – V

V01	FLEET MANAGEMENT
	Includes records of summary fleet information and fleet records for each vehicle (including attached devices such as Fire–Fighting Chassis Mounted Aerial Devices) leased or owned, operated and maintained by the municipality. This includes plate permits, CVOR certificates, operating manuals, routine/daily inspections, vehicle history files, ignition interlock device installation, and vehicle maintenance, registration and disposal.
	Excludes:
	 Insurance Policies - see L06 Accident Claims - see L02, L03 Leases/Contracts - see L14
V02	MOBILE EQUIPMENT
	Includes records and operating manuals regarding mobile (motorized) equipment used in conjunction with vehicles. Also includes routine inspections, maintenance and history files on equipment such as generators, pumps, snow-blowers, sanders, etc.
V03	TRANSPORTABLE EQUIPMENT
	Includes operating manuals and records regarding transportable equipment used by the municipality. Also includes routine inspections, maintenance and history files on equipment such as lawnmowers, hoses, weed-eaters, drills, and rescue equipment.
V04	PROTECTIVE EQUIPMENT
	Includes operating manuals and records regarding protective equipment used by the municipality. Also includes routine inspections, maintenance and history files on equipment such as portable fire extinguishers, rescue equipment, breathing apparatus, breathing tanks, down alarms, etc.
	Excludes:
	Uniforms and Clothing - see A14



V05 ANCILLARY EQUIPMENT

Includes records regarding fixed equipment, which is non-vehicle and non-office in nature. Includes equipment such as work or suspended platforms, lifting devices not attached to a structure, appliances such as autoclaves and dishwashers, garbage compactors, industrial shredders etc. Includes correspondence, equipment user and procedural manuals, warranty, routine inspections, maintenance, licences and history records. Includes setup tests and manuals.

Excludes:

- Gasoline storage tanks see E24
- Mechanical & operational systems integral to building structure see A26
- Private/small water systems see E22