



Corporation of the Municipality of Temagami

Memo No.

Memorandum to Council

23-M-226

Subject: MLEO Monthly Report

Agenda Date: November 9, 2023

Attachments: Nil

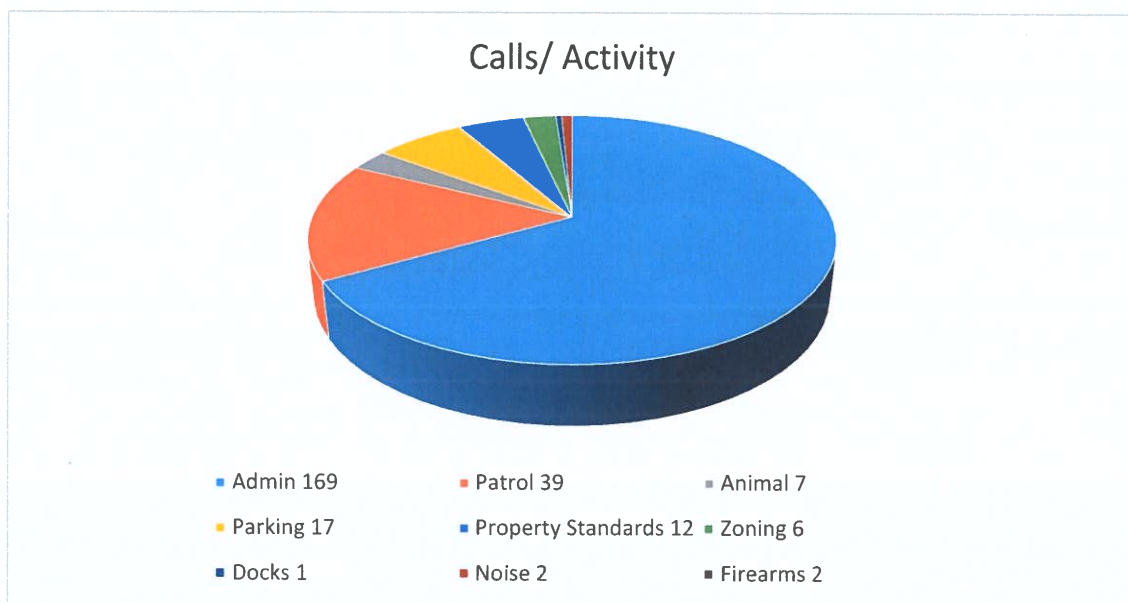
RECOMMENDATION

That the Council of the Municipality of Temagami receives this report pertaining to the activities of the MLEO/ PSO/ ACO.

And Further That Council does hereby acknowledge that there was overall, a total of **Forty-Seven (47)** complaints/ calls or inquiries made by the residents of Temagami during the period of **04 Oct 2023 to 02 Nov 2023**, with the majority of calls/ actions addressing Property Standards, Parking and Animal matters. This number does not include the anonymous complaints that have been received and / or acted upon.

INFORMATION

This report has been generated to provide the Municipality of Temagami, Mayor and Council a detailed account of the types of calls activities and duties that I have been addressing since my October 2023 Council Report.



ADMIN;

Administration (Admin) consumes the majority of the MLEO's time, resources and efforts, as can be seen from my monthly reports. Admin can be described and is quite broad when being defined. Admin includes and entails but is not limited to duties and tasks that surround responding to or generating emails, taking or receiving telephone calls, uploading or downloading information/ reports/ photos/ evidence/ etc., generating and completing reports, note taking and evidence gathering and updating, researching information, reviewing data and documents, fixing and updating bylaws, housekeeping, sorting, organizing, filing, training, maintenance and cleaning of equipment and tools and other duties as assigned.

PATROLLING;

Patrolling may be defined as 'out in the field'. Patrolling can include all or some of the following; such as enforcement, public relations, educating and informing, monitoring, investigating, information gathering, surveillance, etc. and when conducted on a regular basis is an effective and necessary practice, as it assists in maintaining a visible presence with community members and is beneficial in identifying problems that may be, or have been occurring, such as Property Standards or Parking related matters and violations.

The remainder of the items labelled on my report such as Parking, Animals, Property Standards, Noise, etc., are what I would deem to be self-explanatory.

PARKING INFRACTIONS;

Fourteen (14) Parking Infraction Notices/ Tickets have been issued since last Council meeting. The approximate amount due for tickets issued is approx. \$2,700.00. To date we have collected approximately \$1,000.00.

MTO/ ARIS;

Council and Mayor should be pleased to know that the Municipality of Temagami has successfully made application to the MTO, in order to be able to become an accredited ARIS (Authorized Requester Information System) user and more importantly we will soon be able to pursue and collect monies, with the assistance of the Provincial Offences Office (court house), arising from outstanding, non-paid fines/tickets. The completed application was finalized and submitted to the MTO on 24 OCT/23 and was assigned #9137 by the MTO. We anticipate the application approval process to be completed in the next 60-90 days.

Once accepted and MTO/ARIS permission has been granted to use ARIS we will then be in a position to "run plates", for those license plates that have been ticketed and where the applicable vehicle owners' have failed to pay and have let their outstanding ticket go into default, which occurs after 15 days from the date of issue. An option to pay early, within 7 days is provide to those issued fines/ tickets and permits the defendant to pay a reduced fine in that case. The full amount of the fine/ ticket is due after 7 days and is due to be paid within 15 days of the ticket being issued.

With the vehicle owner's information now retrievable and available from ARIS I am able to proceed with issuing a N.I.C. (Notice of Impending Conviction) that warns the vehicles' owner that their ticket has gone into default. A N.I.C. issued will typically provide an additional 15 days, at the discretion of the MLEO, for the defendant to pay. Should they fail to pay in that time period would then permit us to proceed with issuing a Certificate Requesting Conviction (CRC) which is submitted by the MLEO to the Provincial Offences Office (Hailebury). Owners of ticketed vehicles will now be subjected to having to pay their outstanding fines in Hailebury. It might of interest to some to know that, as per the Provincial Offences Act, PART II, the Municipality has a maximum of 75 days from the offence issue date to demand and/or collect payments for parking infractions.

Failing to pay the P.O.A would result in a 'Refuse to Renew' notice issued to Service Ontario. When the vehicle's owner applies to Service Ontario to renew their license plates they would be refused renewal until such time that the vehicles owner pays the outstanding fine(s).

MTO PARKING AND ADDITIONAL SIGNAGE;

I have recently been in contact with the MTO to inquire and request handicapped/ disable signage, that the Municipality would like to install at or near the Post Office, Pharmacy and Bank, all situated on Hwy 11, which is an MTO controlled portion of the highway.

Bruce Sumbler/ MTO Traffic Specialist has denied all of my requests to place and erect any type of signage on Hwy 11 and in addition has refused my alternative solution, in requesting that permission be granted to apply pavement markings, that would entail painting parking spots with traditional Handicapped/ Disabled Parking BLUE colour with a wheel chair logo super imposed on top.

Engine Brake noise continues to be an issue for the community and its' member. With that being said the MTO has repeatedly denied my request to erect 'NO ENGINE BRAKES' signs, at each entrance point of Temagami, on Hwy 11.

I contacted the MTO Enforcement branch and have been corresponding with Peter Jurastch, District Manager/ North East District/ Commercial Inspection and Enforcement/ North Bay, to invite the MTO to initiate an enforcement event, to be conducted in Temagami.

Although the MTO does not support or enforce municipal bylaws they are willing to address noise from CMV (Commercial Motor Vehicles) emission related matters. An MTO enforcement event recently took place in Temagami. No results of what violations were found or what enforcement actions took place, if any, were provided to the MLEO. The MTO has indicated that they will allocate resources as necessary and will continue to monitor CMV traffic in the Municipality

I have recently forwarded an email to MP John Vanthof, to request he look into the matter and hopefully start the process to get the rules and laws changed, that would inevitably accommodate and better serve the communities experiencing the same noise and traffic issues as Temagami. To date I have not received any response from my email forwarded on 31 OCT/23..

BY-LAWS UPDATES;

The Obstruction and Parking By-laws approved by Council and Mayor during OCT/23 regular council meeting have had the applicable changes made and have been forwarded to the AGO (Attorney General of Ontario) office for review and approval.

**SERVICE TRACKER REPORT
01 JAN – 03 NOV 2023**

11/3/23, 1:02 PM

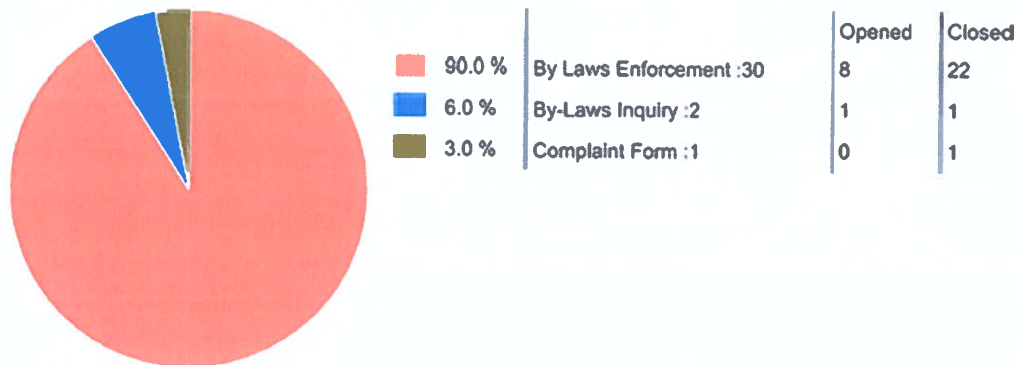
Service Tracker – By All-Net

**Temagami
Report Statistics
November-03-2023**

Service Types : By Laws Enforcement, By-Laws Inquiry, Complaint Form
Date Period : January-01-2023 - November-03-2023

Total Number of Requests :	33
Opened :	9
Closed :	24
Total Time Tracked :	14.60 hours
Total Cost Tracked :	\$435.00
Total Mileage:	76.00 km
Average number of days to close a service request : 66	
Average number of days to close a service request (System wide) : 50	
Number of submissions from the website : 22	
Number of submissions entered by staff : 11	

Total number of requests by Service Type :



**CGIS REPORT
ROLLING YEAR SUMMARY**

Bylaw Complaints - Rolling Year Summary		
Type	Status	Number of Complaint
Administration	Completed	2
Administration	In Progress	1
Animal	Completed	1
Fence	In Progress	2
Other	Completed	1
Other	In Progress	1
Property Exterior	Completed	4
Property Exterior	In Progress	5
Roads	Completed	1
Snow Removal	Completed	4
Traffic Control	Completed	1
Traffic Control	In Progress	1
Zoning	In Progress	2

Respectfully Submitted



**Dan Arbour
MLEO/ PSO/ ACO**