



October 23, 2023

Mayor Dan O'Mara
The Corporation of the Municipality of Temagami
7 Lakeshore Drive P.O. Box 220
Temagami, ON P0H 2H0
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The Board of CALA wishes to bring to your attention a serious situation that we believe exists with respect 911 emergency response for residents on our lakes having only water access. Our understanding is that:

- The Emergency Call Centre's database does not include the civic address number and location of our water access resident lots. As such, the 911 emergency service does not have the capability to dispatch assistance to our locations.
- Land based paramedics under the auspices of the Nipissing District Social Services Administrative Board (NDSSAB) are apparently not allowed by NDSSAB policy to travel/ be couriered in private boats from a government landing to a water-access cottage. Consequently emergency medical personnel would not be able to reach us until the OPP are activated and get their boat out of Lake Temagami and launched in Cassels or Rabbit Lake.

If these understandings are correct, you can see that there is reason for considerable alarm among residents, many of whom are in their senior years.



We also understand that municipal staff may have taken some proactive measures with respect to the database problem but we ask for your confirmation that this is the case and assurance that we be kept advised of progress in this regard.

And, with respect to the transportation problem, we have been told that Temiskaming DSSAB's policy on this is that their land-based paramedics are allowed to use their own discretion as to whether to travel in a private boat. Since you sit on the NDSSAB's board representing Temagami, we would respectfully ask if you could raise the possibility of the NDSSAB policy be changed to align with Temiskaming.

Thank you for your attention to this matter. If we are misinformed on any points we would be greatly relieved to be corrected and reassured. We look forward to your response and any follow up.

Sincerely,

A handwritten signature in black ink, appearing to read 'Donna MacIntyre'. The signature is written in a cursive, flowing style.

Donna MacIntyre
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cc Gord Miller, CALA Director for Government Relations
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