

From: Info Leepfrog
Date: September 20, 2024 at 9:11:54 AM EDT
Subject: Leepfrog Temagami Closing

Hello Temagami

This email is to inform you Leepfrog will cease to offer broadband services in Temagami and area by the end of the month. It is a decision made with great regrets.

Leepfrog is overpaying for internet access to an incumbent provider for the size of the Municipality. The situation is made worse as Leepfrog cannot provide voip telephone services as yet as telephone numbers cannot be ported in Temagami. Repairs to the water tower in North Temagami starting in the fall to some time next year will greatly affect service for that area as well. These items combined are the main contributors to the decision to leave.

We suggest you make alternative arrangements with other providers available in the area:

Xplore/Xplorenet with wireless.
Ontera with DSL
and Starlink with satellite.

You can contact Gavin Lynch at Northgate Solutions who may be able to arrange a discount with Xplore. He also does installations for Starlink. Someone will contact you in October so the equipment can be collected after you have found another internet source. We want to thank you for your loyalty and patronage. We wish you the best in your future endeavours.

The Leepfrog Team